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Transparency reporting of active recipients under the Digital Services Act

Trustpilot is required to report on the number of active recipients within the European Union, in accordance with transparency reporting obligations under section 24(2) of the Digital Services Act (Regulation (EU) 2022/2065).

Trustpilot's **average monthly active recipients*** in the European Union, as at 31 August 2025, is 34,191,556.

*We have calculated this as an average over the period of the past six months, from March to August 2025, across Trustpilot's services, including our consumer site and mobile app, business website and business-to-business app. Our figure counts EU-based users that have loaded a page on Trustpilot's website or mobile app, and to the extent possible (also with respect to privacy laws), excludes duplicates, bots and crawlers, in accordance with recital 77 of the Digital Services Act.